

# Statement of Priorities

2022-2025

### **Vision**

Consistent access for all Victorians to a specialist, independent Children's Court where cases involving children and young people are heard in safe and culturally appropriate environments.

### Role

The Children's Court expertly and fairly applies the law in cases involving children and young people. We work closely with youth justice, legal services, child protection and other community-based services to provide a multi- disciplinary court response to address the best interests of children in need of protection. We promote the accountability and rehabilitation of young offenders and in doing so, improve community safety.

# **Objectives**

### Improve the court user experience



Improve the experience of children, young people, and their families who have contact with the Court, ensuring that our Court is child-focused, promotes participation and inclusion, and is culturally responsive.

### **Engage with the community**



Engage with court users and adapt practices to meet the changing needs of the community.

Communicate the Court's unique purpose, role, and outcomes to maintain and improve public confidence.

### Increase the number of specialist **Children's Courts**

Expand the reach of specialist Children's Courts to better meet the needs of Victorian families and young people.



### **Develop and support our people**

Maintain a united workplace culture and strengthen capability to support the needs of our court users.



### **Embrace new technology**

Embrace new technology to enhance court user participation and increase productivity.



## **Strategic Priorities**

### 01

### Implement Self Determination Plan

- Ensure the delivery of all initiatives in the Children's Court Self Determination Plan that sits within the CSV Self Determination Plan - Yaanadhan Manamith Yirramboi: Striving for a Better Tomorrow.
- This plan sits across all the Court's Strategic Priorities, ensuring that Koori selfdetermination underpins all aspects of the Court's planning and operations.

### 02

### Improve the Court User Experience

- Review and adapt service models based on sound evidence to meet the changing needs of Victoria families and young people.
- Undertake an evaluation of online hearings to guide future operating models.
- Explore and identify Family Violence best practices and improve Family Violence responses.
- Refresh the Children's Koori Court Model to ensure it continues to be tailored to meet
  the needs of Aboriginal young people and look for opportunities for expansion to more
  location across the state.
- Support the implementation of the Disability Advice and Response Team (DART), a new support service which will assist in screening for disability and referral to services to address the young person's disability needs.
- Establish the Children's Court Online Bail and Remand Court.

### 03

# Increase the number of specialist Children's Courts

- Develop, design, and deliver dedicated Children's Courts at Bendigo and Wyndham.
- Deliver a dedicated specialist Children's Court at Dandenong to strengthen access to justice services in Melbourne's Southeast.
- Redevelop the Moorabbin Children's Court to improve access to Children's Court services.
- Identify priority locations and plan for new dedicated specialist Children's Courts.
- Use existing and new assets to deliver high-quality Children's Court services and programs closer to the communities we serve.

# **Strategic Priorities**

### 04

## Engage with the Community

- Explore ways to increase and improve the way the court engages with court users.
- Undertake regular court user surveys and targeted evaluations to understand and respond to court user needs.
- · Make information easily available and tailored to the communication needs of court users.
- Promote better understanding of the unique role of the Children's Court to improve public confidence in the justice system.

# 05

## Develop and support our people:

- Design and implement a workforce plan that ensures we have the roles and structures to achieve our vision and fulfil our unique role.
- Develop safety and wellbeing strategies that define the foundations for maintaining a healthy workplace.
- Ensure access to high quality and contemporary education and training for staff to maintain and further enhance specialist capabilities.

### 06

# Embrace new technology:

- Design and implement a modern end-to-end Case Management System.
- Improve wayfinding and information provided to court users.
- Update Children's Court courtrooms with the latest technology to enable greater accessibility and flexibility in the way matters are heard.